



Annex 1
to the Order of the Chairman of the
Management Board of KazAgroFinance JSC
“On Certain Issues of the Quality Management
System at KazAgroFinance JSC”
dated February 11, 2025, No. 14

QUALITY POLICY OF KAZAGROFINANCE JSC for 2025

The quality policy of KazAgroFinance JSC is aimed at meeting the needs of the agricultural sector for modern and high-tech equipment by providing affordable leasing services and ensuring high-quality customer service for KazAgroFinance JSC clients.

Mission: technical and technological modernization of business entities in the agro-industrial complex of the Republic of Kazakhstan.

Vision: KazAgroFinance JSC is a partner providing comprehensive support to clients in the agricultural sector using digital solutions.

Quality policy is an integral tool in the activities of KazAgroFinance JSC and is achieved through the following requirements:

- compliance of the quality management system with the requirements established for it and continuous improvement of its effectiveness;
- compliance with the requirements of the legislation of the Republic of Kazakhstan, implementation and observance;
- increasing the availability and improving the quality of services provided, as well as developing communications, improving the level of service and customer service;
- developing the Company's product line, improving leasing services with a focus on consumer demand, meeting the expectations and needs of agricultural producers;
- strengthening quality communication with suppliers and consumers of services with due regard for the interests of all stakeholders.

The Company's team is directly involved in the process of developing and continuously improving the quality management system. It is closely involved in researching, seeking, and implementing new ideas for developing the services provided. Managers at all levels clearly define the tasks of their departments and strive to ensure that the results of their activities are in line with the strategic goals of KazAgroFinance JSC.

The management of KazAgroFinance JSC undertakes to comply with this Policy ensuring that all employees understand and comply with it as well as maintaining the quality management system in working order and continuously improving it.